

COVID-19 RESPONSE

Gramma's Pub is extremely pleased to re-open our doors and welcome back our fabulous patrons. Gramma's is making the health and safety of our patrons and staff our top priority. Below are some of the steps we have taken to ensure we're operating safely for everyone involved.

WHAT TO EXPECT ON YOUR NEXT VISIT?

Removal of physical contact opportunities implemented on several levels:

- New floor plans and seating arrangements to allow for 2-meter distance
- New service model where contactless service is followed wherever possible
- Digital menus that can be accessed through your phone (in place shortly), or single use paper copies.
- Contactless take-out and off-sales stations

Putting in place measures to avoid contact where social distancing is not possible

- Plexiglass installed between tables
- Plexiglass installed at high traffic bar areas

Administrative measures to ensure staff and guests safety

- Extensive and comprehensive Safety Plan to be followed by all staff
- More frequent cleaning and sanitizing of high touched surfaces
- Staff temperatures will be taken upon arriving to work
- New procedures when dealing with: table service, food delivery, cleaning dishes, and staff breaks.

The use of PPE

- Masks are mandatory for all service and kitchen to wear

WHAT WE ARE REQUESTING OF OUR PATRONS?

- **Please Sanitize** your hands upon entering. Sanitizer will be provided at the entrance and throughout the bar.
- **Please Follow** posted signs for entering and exiting the building, as well as occupancy for different areas such as washrooms corridors and stairs.
- **Please Respect** social distancing. Keep a 2M distance between you, staff, and other patrons.
- **Please Refrain** from visiting us if you are presenting symptoms of illness or have been exposed to someone who has tested positive.
- **Please Refrain** from sitting with guests outside of their party. Party sizes will be limited to 4 persons/table.
- We recommend avoiding visiting our venue if you have underlying medical conditions.

This is a new experience for all of us. We're all in this together and we all require and will give the respect, courtesy and patience that will be needed during this re-opening time period. We'll do our best to make it an enjoyable experience and we hope that you will pay that back with patience and understanding... we're all learning how to live in this new environment. Most of all though... thank you for coming back! We missed the company!

With appreciation,

Gamma's Pub & Liquor Store Owners & Staff